

RESELLER BULLETIN

Panasonic
AUTHORIZED
RESELLER PROGRAM

Subject: Panasonic Food Services Hardware Cleaning and Sanitizing.

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Panasonic is reminding customers the proper procedures to clean and sanitize Panasonic supplied hardware. This bulletin covers all touchscreen models of workstations, as well as drive-thru headset systems.

Panasonic customers should practice proper routine cleaning/disinfecting of frequently touched surfaces (for example: touch screens, touch pads, headsets, plastic or metal housings, etc.). We suggest a grain-based alcohol product with at least 70% Alcohol base, such as Ethanol Alcohol. Apply this to a clean, dry cloth and wipe down all exposed surfaces appropriately.

**Do Not
Spray**

Under no circumstances, should a Panasonic product be directly sprayed upon. Please pay attention to make sure not to get any circuitry and internal electrical components wet, as this will potentially cause harm.

We do recommend that outside plastic and any human touch surfaces are cleaned and disinfected on a regular basis, but when under extreme usage, more frequent cleaning might be prudent.

If you have any questions, please contact: Richard Vale -Product Manager (201) 563-2474 or at Richard.Vale@us.panasonic.com

