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Many advantages make Attune the better digital communications system. Engineered and built to optimize operations, Attune offers performance features that go beyond convenience to improved ROI with a lower total cost of ownership. From versatility and ease of use to durability and a stylish form, Attune provides the edge for speed of service, order accuracy and customer satisfaction.

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The Better Digital Drive-Thru Communications System

Panasonic System Networks Company of America
Retail Information Systems
615-340-9033 • ESS, Inc. help@drivethruhelp.com

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Attune delivers better digital performance through an expert spread spectrum design. Conventional order-taking systems typically operate on the unrestricted 2.4 GHz band, which can experience severe interference from such things as microwave ovens, cellular phones and wireless network routers (WiFi). Attune utilizes a restricted 1.9 GHz band, with a regulated Digital Enhanced Cordless Telecommunications (DECT) voice technology protocol, for interference-free communications with no FCC fee required. Attune provides exceptional reception and sound quality through the use of true digital packet diversity, virtually eliminating communication dead spots and signal fading. Plus, Attune offers Advanced Digital Noise Reduction to virtually eliminate ambient noise and an Echo Canceller for clearer communications with no background echo interference.

Order Takers

- Available in two ergonomic and sleek styles, all-in-one (AIO) and belt pack, both engineered for durability in rigorous environments
- Customizable with any combination of AIO or belt pack models
- User buttons with finger guides have highly reliable, proven positive-feel contact switches
- Pressure limiters surround buttons and seal to the frame to protect from over-use and increase reliability
- Water and puncture resistant switch covers and gaskets protect internal circuitry and components to withstand the harshest environments
- Language options (English, Spanish or French) with voice prompts for functions including power-up of headset's identification number for easy troubleshooting, low battery and headset operating mode (talk-lock, auto-talk-lock, etc.)
- Full duplex mode allows crew members to hear customers at all times
- Audible tone indicates vehicle detection for faster customer greeting and order taking
- User-visible status lights and color indicate current mode and lane configuration to ensure accurate order taking and faster speed of service
- One-touch hands-free talk-lock allows continuous customer interaction at the touch of a button

Programming Ease

- User-friendly base station makes initial set up and telephone troubleshooting fast and easy – no difficult codes to decipher or look up
- Operate up to 32 order takers per base station; when new order takers are added, the headset inactive the longest is automatically purged without requiring a complete system reprogram
- Resident memory retains order taker programming even when the battery runs out
- Order taker function buttons can be customized to match other manufacturers' drive-thru communications systems

Battery

- Universal battery and charger functions with both the AIO and belt pack order takers allowing them to be used with drive thru systems that employ both order takers
- Full day battery, up to 25 hours, charge in 4 hours or less and cannot over charge
- Memory-free Lithium-ion batteries can be charged or recharged at any time – not just when the battery is drained

Unique Manager's Functions

- Customer override mode lets managers intervene in communications for crew training
- Program the manager's headset for additional external device functions, including one-touch activation from the order taker, and receipt of voice prompts to indicate attention is needed in a specific area of the store
- Standard remote speaker capable for drive-thru monitoring in the kitchen, manager's office or anywhere in the store
- Telephone interface allows call answering to save time, especially during peak hours

Advanced Functionality

- Add a base station for dual drive-thru operation
- Built-in two-message automated greeter instantly greets customers with prerecorded messages, or upgrade to an external automated greeter for even more functionality and day part programming
- Speed team mode turns off the menu board speaker and automatically enables extended range so up to four crew members can take orders face-to-face in the drive-thru line while other order takers in the store monitor interactions
- Use selectable high power operation for extended range or optional extended antenna for even more coverage
- Optional PC interface software provides critical manager alerts linked to specified areas of the store requiring special attention as well as base station and autogreeter management directly from the back office PC

Global Use

- RF compliant in multiple countries without need for a license
- A universal power supply provides compatibility in any country that accepts the DECT protocol