



# COM2000BP

## Latching COMMUNICATOR®

### SUPPLEMENTARY OPERATING INSTRUCTIONS

These instructions are intended to supplement the operating instructions for your HME Drive-Thru Audio System as follows.

- All references to the "COM2000" should be changed to "COM2000BP."
- The section of the manual referring to "OPERATING THE SYSTEM" should be supplemented with the following information. This information updates instructions for operation of the Communicator.

ON/POWER light

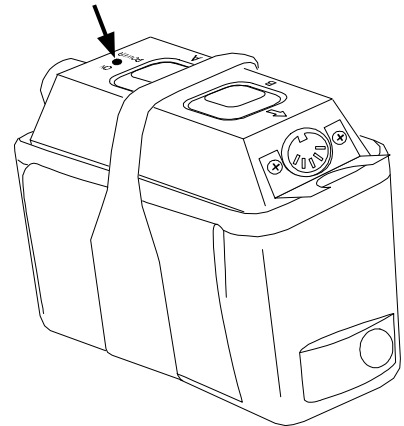
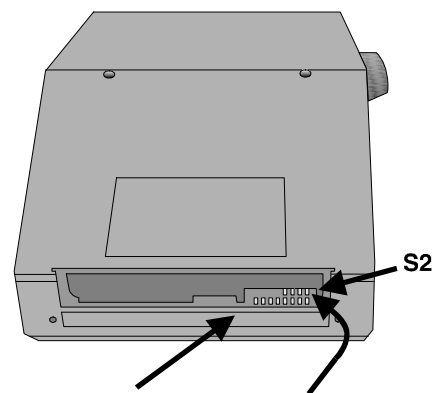


Figure 1.  
COM2000BP COMMUNICATOR®

## I. COM2000BP OPERATING MODES

The COM2000BP has two possible operating modes:

1. Operation with the **latching feature enabled** provides hands-free operating capability. Operation of the COM2000BP in this mode is described in section II of this supplement.  
**NOTE:** Your Communicator was factory preset with the latching feature disabled.
2. Operation with the **latching feature disabled** requires pressing and holding button "A" while speaking and listening to the customer. In this mode, operation of the COM2000BP is the same as operation of the COM2000 COMMUNICATOR®, as described in your HME Drive-Thru Audio System operating instructions.



**DIP switches**  
**Upper 4** switches for tone settings and latching feature  
**Lower 8** switches for frequency settings

**Switch 4 = Latching ON/OFF**  
**ON** = down position  
**OFF** = up position

Figure 2. DIP Switches inside Communicator battery compartment

## II. COM2000BP OPERATION

### A. Operation with the Latching Feature Disabled

Operate the COM2000BP as instructed in your HME Drive-Thru Audio System operating instructions for the COM2000.

### B. Operation with the Latching Feature Enabled

- Turn the OFF/VOLUME control all the way clockwise and about half way back, to turn the unit on and adjust it to approximately mid-volume level. The ON/POWER light should be on.
- To communicate with a drive-thru customer, press and release the "A" button. This will latch the Communicator in the transmit mode for hands-free operation. The ON/POWER light should be blinking. With the Communicator "latched," you can have two-way conversation with the customer without touching the Communicator.

**NOTE:** If a Communicator is latched ("A" button is pushed) when no vehicle is in the drive-thru area, you will be able to hear inbound sound in your headset from the drive-thru area outside. This will let you know that a Communicator is latched. If a vehicle enters the drive-thru area while the Communicator is latched, the Communicator will be muted during the vehicle-present tone, then the inbound sound will return. The Communicator will remain latched for communication with the customer.

- The Communicator will be "unlatched," ending the conversation with the customer, in any of the following ways.
  - 1 - pressing the "A" button again
  - 2 - pressing the "B" button
  - 3 - customer's vehicle leaves the drive-thru area
  - 4 - pressing the Vehicle Detector Reset switch on the base station
  - 5 - turning the Communicator off