

## A300 Audio Greeter Troubleshooting Guide

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
1. Low outbound volume to the menu sign speaker.	<ol style="list-style-type: none"><li>1. The NIGHT STATUS light on.</li><li>2. The MENU SPKR VOL potentiometer is set too low.</li><li>3. Defective menu speaker or A300.</li></ol>	<ol style="list-style-type: none"><li>1. Press the DAY/NIGHT button until the NIGHT STATUS goes off.</li><li>2. Increase the setting of the MENU SPKR VOL potentiometer, located on the left side of the A300.</li><li>3. Measure resistance of speaker and verify that it works properly. If not call for authorized service.</li></ol>
2. Cannot record message.	<ol style="list-style-type: none"><li>1. External microphone not connected.</li><li>2. External microphone defective.</li></ol>	<ol style="list-style-type: none"><li>1. Verify that external microphone plug is fully inserted into microphone jack J6.</li><li>2. Use internal microphone (internal microphone is automatically selected when external microphone is unplugged).</li></ol>



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